



Lake County Winegrape Commission Master Vigneron Academy® Ag Labor Management Program

Building Communication Skills:
November 4, November 12, and November 19
10:00 AM to Noon

The Lake County Winegrape Commission is pleased to host Jess Gomez for a three-part virtual training designed for Lake County Spanish-speaking vineyard supervisors. The course, "Building Communication Skills," will be presented online via Zoom. During this interactive training, attendees will learn key tools to communicate effectively with vineyard crews.

Curriculum:

- **November 4:** The role of the supervisor - Understanding your role, point of control, elements of leadership, favoritism
- **November 12:** Communication- Receiving and preparing new employees for success
- **November 19:** Communicating expectations- Training, giving feedback, and coaching

Instructor: Jess Gomez



Jess Gomez is a California based Independent HR/Safety/Supervisor Training & Development Consultant serving employers and business organizations.

Since 1989, Jess has set the "gold standard" for bi-lingual English/Spanish training excellence by consistently providing quality human resources, safety and management, supervisory skills training, and consulting services to numerous employers, trade associations, employer conferences, and community colleges.

Jess is well known to employers seeking to strengthen their supervisory and management leadership ranks and significantly improve and sustain their employee relations environment.

Course Details:

You will need to access this training on a device with a strong internet connection that also has audio and video conferencing capabilities. It is recommended that there be one attendee per webcam-enabled device (computer, tablet, smartphone) and that students be in separate locations so that audio feedback does not interfere.

You will be given assignments to be completed between classes to help practice the skills being taught in the course. It is recommended that employers and students collaborate following the course to review what they've learned and to discuss details that pertain specifically to your vineyard.

Please submit application by October 20 to mva@lakecountywinegrape.org